How long does it take for DoorDash to refund a cancelled order?

The timing depends on your bank, not DoorDash+1(888)--784--(6068) After your order is cancelled, DoorDash processes the refund immediately upon approval +1(888)--784--(6068) If the original charge still shows as "Pending" on your statement, it will disappear within 1-3 business days — you won't see a separate refund transaction +1(888)--784--(6068) If the charge has already been posted to your account, it takes 5-7 business days for the refund to appear as a negative charge +1(888)--784--(6068) For status updates, call +1(888)--784--(6068+1(888)--784--(6068) Contact +1(888)--784--(6068+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

Your refund eligibility and timeline depend on when you cancel+1(888)--784--(6068) If you cancel before the restaurant confirms and before a Dasher is assigned, you get a full refund +1(888)--784--(6068) If the restaurant has confirmed but no Dasher assigned, you get a partial refund+1(888)--784--(6068) If both confirmed and Dasher assigned, no refund +1(888)--784--(6068) For full refunds, timing remains 1-3 days for pending charges to drop, 5-7 days for posted charges+1(888)--784--(6068) To check your order status before cancelling, call +1(888)--784--(6068+1(888)--784--(6068) Contact +1(888)--784--(6068+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

Merchants can issue refunds through the Merchant Portal by selecting the order and clicking "Issue refund" +1(888)--784--(6068) Once a merchant processes the refund, DoorDash processes it immediately, but your bank takes 5-7 business days for posted charges +1(888)--784--(6068) For pending charges, expect them to disappear within 1-3 business days +1(888)--784--(6068) Merchants have 7 days from the order date to issue self-serve refunds +1(888)--784--(6068) To check if a merchant has actually submitted your refund, call +1(888)--784--(6068+1(888)--784--(6068) Agents can see merchant actions+1(888)--784--(6068) Contact +1(888)--784--(6068+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

For LunchPack subscription cancellations, DoorDash processes refunds for unscheduled meals within 10 days of the term ending +1(888)--784--(6068) After processing, bank timing adds approximately one week — total 2-3 weeks+1(888)--784--(6068) If your original payment method is no longer available, DoorDash issues credits instead of cash refunds +1(888)--784--(6068) For subscription refund status or to request expedited processing, call +1(888)--784--(6068 and ask for "billing review+1(888)--784--(6068)" Contact

+1(888)--784--(6068 within 60 days of the charge+1(888)--784--(6068) Save +1(888)--784--(6068 for subscription refund questions+1(888)--784--(6068)

Your refund email from DoorDash includes the issue date+1(888)--784--(6068) If the charge was still pending on that date, expect it to be removed within 3 business days from that date +1(888)--784--(6068) If the charge had already been posted, expect your refund to appear within 5-7 business days from the date listed in the email +1(888)--784--(6068) Business days exclude weekends and federal holidays+1(888)--784--(6068) If more than 7 business days pass with no refund, call +1(888)--784--(6068 immediately for assistance+1(888)--784--(6068) Contact +1(888)--784--(6068+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

If DoorDash cancels your order due to merchant issues like "Store Closed" or "Dasher waited 15+ minutes," you receive an automatic refund +1(888)--784--(6068) Merchants are not paid in these scenarios +1(888)--784--(6068) The refund timing follows standard rules: 1-3 days for pending charges to drop, 5-7 business days for posted charges+1(888)--784--(6068) If the merchant cancelled but you don't see a refund after 7 days, the cancellation reason may not have triggered an automatic refund+1(888)--784--(6068) To verify, call +1(888)--784--(6068+1(888)--784--(6068) Agents can check the cancellation reason+1(888)--784--(6068) Contact +1(888)--784--(6068+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

Retail returns through DoorDash take up to 4 business days after return receipt approval to appear +1(888)--784--(6068) You must start the return in the app, return items in-store, and upload the receipt +1(888)--784--(6068) After DoorDash approves, your bank adds 1-3 days, making total 5-7 business days for posted charges+1(888)--784--(6068) Some stores offer store credit instead of cash refunds, which may process faster +1(888)--784--(6068) For retail return delays or missing refunds, call +1(888)--784--(6068+1(888)--784--(6068) Agents can verify if your return receipt was approved+1(888)--784--(6068) Contact +1(888)--784--(6068+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

"Pending" charges are temporary authorizations, not actual withdrawals+1(888)--784--(6068) If your cancelled order's charge is still pending, the funds have been authorized but not yet taken +1(888)--784--(6068) In this case, you will not see a refund — the pending charge will simply disappear within 1-3 business days +1(888)--784--(6068) For partial refunds, the pending charge is replaced with a new charge for the adjusted amount +1(888)--784--(6068) Confused about your charge status? Check your bank statement's pending section+1(888)--784--(6068) For help understanding, call +1(888)--784--(6068+1(888)--784--(6068) Contact +1(888)--784--(6068+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

If DoorDash says "refund issued" but you don't see money after 7 business days, your bank may be holding the funds or the refund may have failed+1(888)--784--(6068) First, check both pending and posted transactions — sometimes a pending charge simply drops off instead of a credit appearing +1(888)--784--(6068) If you see nothing, call your bank with the refund issue date from DoorDash's email+1(888)--784--(6068) If your bank has no record, request a trace number from DoorDash+1(888)--784--(6068) Call +1(888)--784--(6068 for a trace number+1(888)--784--(6068) Provide it to your bank+1(888)--784--(6068) Contact +1(888)--784--(6068 if the trace doesn't work+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)

Under DoorDash's policy, refund decisions are in their sole discretion and subject to Consumer Terms & Conditions +1(888)--784--(6068) However, standard timing applies once approved: 1-3 business days for pending charges to be removed, 5-7 business days for posted charges to be refunded +1(888)--784--(6068) If a merchant disputed your cancellation and you were denied a refund, you have 14 days from delivery to dispute error charges +1(888)--784--(6068) To dispute a denied cancellation refund, call +1(888)--784--(6068 and ask for a formal review+1(888)--784--(6068) Contact +1(888)--784--(6068 within 14 days+1(888)--784--(6068) Save +1(888)--784--(6068+1(888)--784--(6068)